



ALZBURG RESORT

M A N S F I E L D

Alzburg Resort & Visitors Information

Updated 24th November 2021

(V 1.0 – Edited by Luke Holloway)

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Introduction

Alzburg Resort uphold the responsibility to follow emergency laws and guidelines enforced by the federal and state governments. These guidelines are introduced and are a mandatory requirement for all guests, visitors and staff who visit our establishment. We follow the mandatory vaccination of all workers unless an exemption is presented.

<https://www.health.vic.gov.au/covid-19/directions-issued-by-victorias-chief-health-officer>

Guidelines

Restrictions ease statewide

The Victorian Government has announced nearly all remaining restrictions will be lifted statewide for fully vaccinated people from 11:59pm, Thursday 18 November – reaching Phase D of the National Plan.

This means that from 11:59pm, Thursday 18 November 2021:

- The vaccinated economy will remain, as will face masks in some settings.
- There will be no caps or density limits for cafés and restaurants.
- Indoor dance floors will reopen.
- Non-essential retail settings across Victoria will join the vaccinated economy. It will only be open to people who are fully vaccinated or have a valid medical exemption, and children aged under 12 years and two months.
- Vaccine requirements for general retail apply from 11:59pm 18 November 2021 as Victoria has reached 90 per cent double dose.
- All indoor and outdoor events with less than 30,000 fully vaccinated attendees will be able to proceed with no special approval. A COVIDSafe Plan is required.
- Major events like the Boxing Day Test and the Australian Open will be able to proceed at full capacity, subject to the approval of the MCG and Melbourne Park’s COVIDSafe Plan.

*“Ensure workers wear **face masks** – the Chief Health Officer’s Directions continue to require **face masks** to be worn in publicly accessible indoor retail setting”*

<https://www.coronavirus.vic.gov.au/how-we-work-current-restrictions>

Accommodation

All guest over the ages of 12 years and 2 Months will need to be vaccinated to used pool and facilities.

Guest do not require a negative covid test to stay at the Alzburg Resort, Mansfield. You do however need to be fully vaccinated to use the Swimming Pool, Sauna, Spa, Playpark and Games Room.

Alzburg Resort reserve the rights to refuse service in the situation you (the guest) are using the facilities and are not fully vaccinated.

"An accommodation premises (however workers and patrons must be vaccinated to access hospitality and physical recreation facilities located within an accommodation premises)"

Alzburg Resort ensures that all items in the rooms are cleaned. This includes linen replacement and wash. Sanitise anything that a customer may come into direct contact with, this is cleaned using a product with a virus kill potential within 5 minute or less.

<https://www.coronavirus.vic.gov.au/how-we-work-current-restrictions>

Product in use:

Nanocyn Disinfectant & Sanitiser (Hospital Grade Ph-Neutral, Elecrolysed Oxidising Water)

Kills 99.999% of Bacteria, Fungi (including Yest) effectively.

Non Toxic, Alcohol Free, Non – Corrosive, Non – Rinse

Coronavirus (COVID-19)

Coronavirus (COVID-19) is an evolving international health concern, we at Alzburg Resort are taking the outbreak of the *Coronavirus* (COVID-19) seriously & we have obligations to our valued staff and valued clients by taking precautions to minimise the possibility of contracting this virus

Alzburg Resort Ph: 03 5775 7400 Dept of Health Ph: 1300 651 160

Restaurant

The Alzburg Resort restaurant will only be in use for private booking.

“Entertainment premises – such as cinemas, theatres, galleries, or nightclubs – and food and drink premises – such as restaurants, cafés or pubs – can operate at full capacity for fully vaccinated patrons from 11:59pm, 18 November 2021.”

Face masks must be worn by staff. Unless exemption applies.

Further sanitary stations will be provided at entry points. All guests must QR code sign in upon entry.

Furthermore, there will be a sign in Marshall present at Reception.

Private booking for these areas can be approved on request.

For all the up-to-date information please visit the attached links attached below **Information Source**.

Other useful information and behaviour obligation are detailed below:

“Reinforce COVID Safe behaviours*

- Stay home when unwell. *
- Practise good hygiene. *
- Ensure physical distancing (1.5m). *
- Wear a face mask*.
- Avoid interactions in enclosed spaces. *

Create COVID Safe spaces

- Make hand hygiene easy.
- Keep surfaces clean and implement regular cleaning and disinfection.
- Promote outdoor air ventilation and do not have air conditioners on recirculate.

Promote COVID Safe activities

- Move activities outdoors where possible, weather permitting.
- Adapt, modify, or defer higher-risk activities.
- Limit school access to outside visitors where possible.
- Reduce mixing between groups.
- Create workforce bubbles. *

Respond to COVID-19 risk*

- Keep records and act quickly if someone becomes unwell. *
- Use personal protective equipment where indicated.
- Clean and disinfect appropriately if a staff member or student has been unwell at school.
- Manage individual risk.

*The COVID Safe principles for schools incorporate [COVID Safe principles for business](#) and may require adaptation for the school context. “

End of quote

Source:

<https://www.coronavirus.vic.gov.au/health-and-safety-advice-all-victorian-schools>

Information Source

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Contact Tracing

Alzburg Resort will be using the Victorian QR code and contact tracing software to monitor and provide the department of health in the situation of an outbreak. Each department and all facilities at the resort have their own QR check in point. **All guests are required to check in at all times.** Alzburg Resort staff have the right to refuse service if guest or customers fail to comply.

Furthermore, all guest staying at the resort, booking ski rentals and travelling on a day tour will need to provide contact details such as address of residence, phone, email and full name of guest staying.

Handling a positive case

The department of health will take over the response in the situation of a positive case. They will conduct all covid tracing responses. Any enquiry in regards quarantine transport, quarantine accommodation please contact them for assistance. They are also responsible for providing advise for how the Alzburg Resort should handle the situation.

In a brief situational, it will be a closure of all operations until clear guidance and clarity of all circumstances can be established.

Contact Details

Alzburg Resort Administration:

Callum Bono - **Owner and Managing Director**

0499922905

Callum@alzburg.com.au

Ramesh Edumban - **Resort General Manager**

ramesh@alzburg.com.au

Luke Holloway – (Editor of Covid Safe Plan)

Address

39 Malcolm Street, Mansfield, 3722.

(03) 5775 7400

info@alzburg.com.au

Department of Health

Ph: 1800 675 398

Police

PH: 000

Appendix:

<https://www.health.vic.gov.au/covid-19/directions-issued-by-victorias-chief-health-officer>

<https://www.coronavirus.vic.gov.au/coronavirus-covidsafe-settings>

<https://www.coronavirus.vic.gov.au/school-camps-during-coronavirus>

<https://www.coronavirus.vic.gov.au/health-and-safety-advice-all-victorian-schools>

<https://www.coronavirus.vic.gov.au/health-and-safety-advice-all-victorian-schools>

[https://cdn.mtbullercdn.com.au/assets/2021/2021_latest_news/210727 -
_table of restrictions 1.pdf](https://cdn.mtbullercdn.com.au/assets/2021/2021_latest_news/210727_-_table_of_restrictions_1.pdf)