ORGANISED BY ALZBURG RESORT-MANSFIELD | 40+YEARS IN SNOW TRIP INDUSTRY

ALZBURG RESORT
MANSFIELD

Mt Buller 2027

MT BULLER SNOW GUARANTEE

Let's Snow Together

Trusted
40+ Years Exp

Affordable
Off Mountian Accom

Unforgettable
Making Memories

SCAN ME

SKI HIRE • TRANSPORT • GATE ENTRY • MEALS • ACCOM

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WELCOME

Your springboard to Mt Buller!
For over 40 years, Alzburg Resort has proudly welcomed thousands of students and teachers to experience the magic of Mt Buller. As one of Victoria's most trusted school snow trip providers, we combine experience, organisation, and genuine hospitality to deliver seamless, unforgettable alpine adventures.

Our dedicated Schools Team specialises in tailoring every detail — from accommodation and meals to ski hire, transport, and lift passes. Whether it's a small primary school group or a large secondary cohort, we'll build a package that perfectly suits your needs, timeline, and budget.

Nestled in the heart of Mansfield, just 40 minutes from Mt Buller, Alzburg Resort offers a relaxed, all-inclusive base for snow adventures. With everything conveniently located on-site — including ski hire, equipment fitting, dining, and group facilities — your group can focus on what matters most: learning, bonding, and having fun on the mountain.

We're proud to be your one-stop snow trip partner — taking care of the logistics so teachers can focus on their students, and students can focus on making lifelong memories.
Let's snow together in 2027!

BOOKINGS:
Email schools@alzburg.com.au
Phone: 03 5775 7400
Website: www.alzburg.com.au

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WHY MT BULLER?

WHY MT BULLER?
Victoria's Premier Alpine Playground
Just a three-hour drive from Melbourne, Mt Buller is Australia's most accessible major alpine resort — making it the ideal destination for school snow programs and group adventures.

With Victoria's largest lift network, including 22 state-of-the-art chairlifts and the high-speed Doppelmayr 6-seater, students can reach the summit of Bourke Street in just over two minutes. The resort's design ensures smooth, efficient mountain access and maximum time on the snow.

Home to Victoria's largest Ski & Snowboard School, Mt Buller's team of professional instructors — drawn from all over the world — are passionate about sharing their expertise and fostering confidence in every student, from first-timers to advanced riders.

Mt Buller also offers one of the most reliable snow experiences in the country, with an average annual snow depth of 1.3 metres and an extensive network of snowmaking systems ensuring consistent coverage throughout the season.
Whether you're introducing students to snow for the first time or developing their skiing and boarding skills, Mt Buller provides the perfect blend of accessibility, excitement, and educational value.
An unforgettable snow adventure is just a few hours away.

SEASON DATES 2027:
Opens 12 June 2027 to late Sept / Oct, snow conditions permitting.
Off Peak: all midweek dates.
Peak: weekends & Vic school holidays.

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WHY ALZBURG RESORT?

The ultimate base for your Mt Buller adventure

Alzburg Resort in Mansfield is your perfect gateway to Mt Buller, offering convenience and comfort. As a leading ski and snowboard rental outlet, we provide premium brands like Burton, Salomon, and Rossignol, with equipment updated yearly for a safe, modern experience.

Our expert ski hire team efficiently fits groups of all sizes, maximizing time on the slopes. Equipment is tailored to each guest's skill level.

Designed for school groups, our accommodations offer bunk rooms with 3 to 7 beds, organized by gender for privacy. All bed linen is provided. Students must bring their own towels, as towels are not supplied and are not available for hire.

Located on the historic grounds of the former Our Lady of Mercy Convent, the resort combines charm with modern amenities, including:

- 🚤 Outdoor heated pool and spa
- 🧖 Indoor hot tub and sauna
- 🎿 On-site ski hire
- 🍽️ Restaurant and kiosk
- 🧺 Drying room
- 🏀 Basketball court and games room
- 🎾 Floodlit tennis courts

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BOOKING PROCESS

Seven Simple Steps

We recommend locking in your dates to Mt Buller as early as possible. This give you your first preference for dates, lesson times and accommodation.

Once you have familiarised yourself with this planner, follow the simple steps below.

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STEP 1: **CONTACT SCHOOL CO-ORDINATOR:**

- Expression of Interest Form: alzburg.com.au/schools
- Call: 03 5775 7400
- Email: schools@alzburg.com.au

STEP 2: **QUOTE :**Using the details provided we will send you a detailed quote.

STEP 3: **ACCEPT QUOTE:** Once this is received, we will enter your booking details and issue a full itemised invoice.

STEP 4: PAY $1000 DEPOSIT: This will secure your dates and accommodation.

STEP 5: SECURE LIFT TICKETS & LESSONS:
Mt Buller control all lift tickets & lessons. These must be booked direct at Buller Holidays on 1800 810 200 and then submit your school group booking form on https://www.bullerholidays.com.au/school-group-and-race-event-bookings/

STEP 6: **25% DEPOSIT & CONFIRM NUMBERS:**
Payment of 25% is due to Alzburg Resort for all booking costs. This is payable by the 26 March 2027.

STEP 7: **FINAL PAYMENT & COMPLETE FORMS:**
Booking forms are sent and the details are locked in 30 days prior to arrival. We will email an updated invoice, with payment due in full. Please refer to our Terms and Conditions. After we receive your final payment we will issue a final invoice showing PAID IN FULL.

SCHOOL GROUP INFO

At Alzburg, we're all about delivering a seamless, exceptional experience. Our dedicated team ensures your trip is smooth from start to finish. From planning to the slopes, we'll get you where you need to go effortlessly. Sit back, relax, and let us handle the details!

Booking Info:
1. Prices are based on groups of 25 or more students.
2. Prices include helmets & Wristguards.
3. All prices are based on the group hiring all equipment from Alzburg Resort.

Accompanying Teachers ski free:
Please note teachers clothing is not included FOC, unless all students have pre-paid clothing hire.

The Free Of Charge (FOC) ratios are:
- 1:5 for Primary school groups
- 1:8 for Secondary school groups

Extra Teachers/Assistants:
Maximum of five teachers/assistants in addition to the complimentary teachers per group, thereafter, would be charged at standard rates.

Male & Female Ratio:
The male and female ratio is important and needs to be advised 1 months prior to arrival.

On mountain adjustments:
We can make any necessary adjustments to your equipment on the spot if required, with our on-mountain affiliate (Black Mountain - located at Cow Camp in the centre of the Village)

Additional equipment:
Any additional rental equipment above what has been pre-booked will be charged at the time of rental collection or billed to the school on the day of collection.

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For lift and lesson components you will need to reach out to the team at Buller Holidays directly at groups@bullerholidays.com.au

Peak periods (school holidays and weekends) attract many guests to Mt Buller. To ensure your school has the best possible experience, we strongly recommend visits take place mid-week and/or during low season. This helps to guarantee access to Ski & Snowboard School and instructors.

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BOOK WITH CONFIDENCE

Mt Buller guarantees skiing on the popular Bourke Street run from the opening weekend through to close of the season thanks to the Techno Alpine 220 Snow Factory.

Capable of generating 220 cubic meters of snow daily and can produce snow 24 hours a day, 7 days a week at 15 degrees Celsius.

The Snow Factory adds even more snow into the mix and focuses snowmaking efforts on teaching zones at the Ski & Snowboard School and Bourke Street in the early season!

OVERNIGHT PACKAGES

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Multi Day Tours are the most sought after product that brought over 1000 students to Mt Buller in 2026.

Here at Alzburg Resort we have the ability to design a bespoke package that caters for all schools.

Rates are based on all ski hire equipment being hired from Alzburg Resort.

Packages include:
Shared accommodation
Daily gate entry
Hot buffet breakfast
3 course dinner,
Skis, Boots, Poles & Helmet hire
Snowboard, Boots & Helmet hire.

Prices based on minimum numbers of 25 Students & 3 Teachers

DURATION NIGHT / DAY	STUDENT PACKAGE RATE FROM	EXTRA STAFF	EXTRA STAFF & EXTRA ROOM	BUS DRIVER PACKAGE
1 NIGHT / 1 DAY	$238	$313	$404	$366
1 NIGHT / 2 DAY	$372	$464	$517	$442
2 NIGHT / 2 DAY	$457	$604	$740	$645
2 NIGHT / 3 DAY	$569	$758	$844	$716
3 NIGHT / 3 DAY	$660	$918	$1070	$958
3 NIGHT / 4 DAY	$754	$1084	$1167	$1029
4 NIGHT / 4 DAY	$843	$1260	$1349	$1231
4 NIGHT / 5 DAY	$931	$1427	$1436	$1301
5 NIGHT / 5 DAY	$1022	$1560	$1645	$1526
5 NIGHT / 6 DAY	$1092	$1610	$1718	$1595
FRIDAY	$319	$362	$644	$592
SATURDAY	$345	$527	$838	$853

Above rates do not include charter hire fees.
Day = ski day on the mountain. Friday and Saturday rates are added to a midweek package and cannot be booked on their own.
Clothing hire and accessories such as gloves, goggles and balaclavas are available on request for an additional fee.

DAY TOURS - FROM $123pp

A budget-friendly day on the mountain, organised from pick-up to drop-off.

Our day tours run from Melbourne to Mt Buller and include coach transport, resort gate entry, and ski hire.

We recommend a 10:30am lesson, which gives your group an unhurried morning and a full day on the snow.

Optional add-ons: jacket & pants hire · breakfast on arrival · dinner before departure

*Priced on mid-week (Monday to Friday) bookings for 51 students and 6 free-of-charge teachers.

ONSITE SKI HIRE

Alzburg is the largest ski hire operation servicing Mt Buller.

Skis and snowboards are waxed and tuned after every hire for the smoothest ride, and bindings are checked and adjusted for each new rider.

Clothing hire is insulated and waterproof, built for the snowiest days, and is thoroughly washed after every use to maintain hygiene. Sizes run from 0 (toddlers) to 10XL.

Our onsite retail store carries the extras students may need: socks, belts, suspenders, sunglasses, goggles, beanies, gloves and headbands.

RENTAL INFORMATION

Pricing covers skis, boots, poles and a helmet, or a snowboard, boots, helmet and wristguards.

Helmets and wristguards are compulsory for all school groups taking lessons at Mt Buller.

Every student is fitted professionally on the day, and our inventory caters for groups of more than 500 students.

PAYMENT & BOOKING TERMS & CONDITIONS

Deposit Due:
A non-refundable deposit of $1000 per group is required within 7 days of booking to secure your dates. All prices include GST, unless otherwise stated.

25% Deposit:
To guarantee your accommodation and charter reservation, Alzburg Resort requires a 25% deposit to be paid of the total booking cost by the last Friday of March.

Final Payment:
The Final Balance payment is due 30 days prior to your arrival – An invoice will be generated according to your details at that date.

There will be NO invoice changes after this date until the conclusion of your visit, where your final invoice will be generated.

Please refer to T&C's for cancellation and refund conditions.

Late Payments:
If you have not paid your final balance in full 30 days prior to arrival, the remaining balance may incur interest of 2% on a weekly basis, additional admin charges may apply.

Changes:
We only accept changes to bookings via email. We are unable to issue refunds for any reduction in numbers within 14 days of your arrival to Alzburg Resort & Mt Buller.

Pricing:
All prices are based off minimum numbers and are per person and include GST.

TRADING TERMS & CONDITIONS FOR SCHOOL BOOKINGS

Invoices:
An initial $1000 deposit invoice will be generated at the time of booking.
A 25% deposit invoice will be generated to guarantee accommodation and/or charter hire booking.
A Final Balance invoice will be generated. This MUST be paid 30 days prior to arrival.

Late Payment:
As per our terms and conditions, if final payment has not been made 30 days prior to arrival, balance may be subject to interest of 2% and additional charges.

Cancellation/Refunds:
There are no refunds available for Transport or Accommodation bookings if cancelled less than 30 days prior to date of arrival.
No refund is available if cancelled within 14 days of arrival.

Accommodation Packages:
If booking is cancelled between 30 and 14 days of arrival: -
- 50% Accommodation and F & B cancellation fee applies.
- Ski and Snowboard equipment and Clothing hire will be refunded in full.

Coach Day Tours:
There are no refunds available on bookings cancelled less than 30 days prior to date of arrival.
If booking is cancelled between 60 and 30 days, a 50% cancellation fee on any catering will apply.

Booking Changes:
All Booking changes must be emailed to schools@alzburg.com.au.
Once the Final Balance invoice is issued, changes can be requested. However, this invoice will not be adjusted until the trip has commenced and admin fees may apply.

Any approved changes, additional charges or refunds will be issued on your final invoice generated at the conclusion of your trip.

No changes will be permitted within 14 days of arrival.

Rental Equipment:
All prices apply to equipment rented from Alzburg Resort. Any extra purchase over and above the order is the schools responsibility.
Additional items added during your trip will be generated and invoiced at the conclusion of your trip.

Travel Insurance:
We strongly recommend travel insurance cover against cancellation, personal liability and theft of your luggage or equipment.

Please note that while all care has been taken in the preparation of this document, we do not accept responsibility for errors or omissions. Prices and details may be subject to amendment without notice.

SPECIAL CONDITIONS ON SKI TOURS

These special conditions apply to all Group Coach Packages:
The Road Traffic Authority does not permit alcohol to be consumed on board the coach. The contractor shall not be liable to the client should the client suffer. Smoking is not permitted on board the coach. Every passenger is allowed one suitcase, hand luggage, boot bag and ski equipment.

Transport to Mt Buller:
The term refers to the coach parking area at the Skating Rink or Northern Express Car Park. Any additional transport required is at passenger's own expense.

Ski Hire:
Skis and snowboards along with a full range of clothing and accessories are available to guests, tour groups and the general public from the Alzburg Resort.

Conditions of Equipment Hire Contract:
Subject to the following conditions, Alzburg Tours Ski Hire, (herein called the contractor) shall make available to the client, the equipment specified in the quotation. The client shall compensate the contractor for loss of, theft and any damage (other than fair wear and tear) caused to equipment whilst on hire to the client.
The client is responsible for all losses and or damages which arises for all costs and other expenses relating to or resulting from any breach of this condition. The client shall hold and keep the contractor indemnified from and against liability in respect thereof. The client shall not remove, deface or cover up any identifying marks or ownership on the equipment.

The contractor shall not be liable to the client. Should the client suffer any loss, damage or injury (including death) arising out of or incidental to the use of the equipment whether or not such loss, damage or injury (including death) is caused or contributed to by any negligence on the part of the contractor or its servants or agents.

The client shall indemnify the contractor from and against liability in respect of claims arising directly or indirectly out of the use of any equipment whilst under hire to the client which indemnity shall extend to and include all costs and expense incurred by the contractor in respect of any claim therefore made upon it of investigating and/or defending the same.

The client agrees not to dry boots in any form of oven or stove, in front of an open fire. Any breech of this term will constitute damage referred to in Condition of Equipment Hire Contract.

Ski Lifts:
Alzburg Resort cannot be responsible for any action taken by Buller Holidays.
Please call 1800 810 200 or refer to Buller Holidays website https://www.bullerholidays.com.au/school-group-and-race-event-bookings/

Alzburg Resort Commitment:
Alzburg Resort believes that the accommodation and tours outlined in this school planner are a fair and honest description of the services as they are performed. It is important to understand however, that during the course of providing these services, acts of God, and a host of other non-recurring factors can influence the performance of the service. Alzburg Resort is not liable for any failure to meet a coach at the pre-determined departure point and cannot guarantee exact arrival or departure times. Any personal expense incurred as a result of delays to weather, road conditions, mechanical difficulty, or because or/for any other reason, are the responsibility of the passenger(s).

Any person causing harm/harassment, inconvenience or damage to other persons & property, or to be found to be excessively under the influence of alcohol or drugs whist staying at the Alzburg Resort or travelling on a coach package, will not be accommodated and will forfeit all money paid. Alzburg Resort reserves the rights to vary conditions, itineraries, or prices as it sees fit.

All information contained in this document has been carefully checked to the best of our ability and was true and correct at the time of printing.

Please note that while all care has been taken in the preparation of this document, we do not accept responsibility for errors or omissions. Prices and details may be subject to amendment without notice.

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